

## Terms of Auction

This is an ONLINE ONLY AUCTION PLEASE DO NOT BID IF YOU ARE NOT ABLE TO PICK UP YOUR ITEMS during the scheduled removal times NO refunds or chargebacks will be granted due to a lack of removal at the designated times. After the scheduled removal, items will be considered abandoned and you will be charged a removal fee for disposal of your items.

Submitting a bid is a contractual agreement to pay for winning bids, premium and tax at the end of the auction; we ask that you carefully and completely review the Terms & Details provided for each auction. These terms contain vital information per auction such as the auction site, whether or not shipping is available, what time and day inspection and removal will occur, our buyer's premium, and more. No cancellations, refunds or chargebacks will be allowed due to a failure to read the terms and details.

**BUYERS PREMIUM**: A 17% buyer's premium will be added to each purchase. If you bid \$100.00 at check out you will be charged \$117.00.

**PAYMENT**: ALL CREDIT CARDS ON FILE WILL BE CHARGED AT THE END OF THE AUCTION. We accept Visa, Mastercard, Discover, American Express, Wire Transfer, Bank Certified Check.

You must have available balance on your credit card for your online purchases. At the conclusion of the auction you will be sent an email with a total of the items you won.

Increasing your own bid/Bidding Error:

Please be aware that many bidders routinely increase their own bid to price an item out of reach of other bidders. You should immediately review your bids once submitted. If you mistakenly increase your own bid, place your bidder number in the bid field, or make a typo you must immediately contact our office by email use the contact sheet on our website (we must have your request in writing). We will not reverse bids after the auction has closed no exceptions.

**Staggered Closing**: The online auction closes 5 items per minute. This feature will close the bidding on intervals. This feature works great with the auto-extend feature to closely emulate a 'live' auction.

**Dynamic Closing**: The closing time of an asset is automatically extended an additional 3 minutes whenever a bid is placed within the last 3 minutes of the asset's closing time.

**Bid Notification**: If you have been outbid you will be notified by email ONLY UNTIL the last day of the auction --- starting at midnight EST the night before the ending of the auction notices are not sent.

To quickly review your bids and see if you have won, you can utilize the 'review bids' feature. Items that they have been outbid on will be clearly marked.

**Winning Bidder Notification**: You will be contacted by email ONLY (you are responsible for checking your email) If you feel you have won an item and have not received an email (check your spam folder) you must notify us by email no later than 9am the next day. If you do not receive a paid email invoice then you did not win any items at the online auction.